

QUALITY POLICY STATEMENT

Jewers Doors Limited has established a reputation as international market-leaders in the design, manufacture, installation, repair and service of its specialist industrial and aircraft hangar doors. It aims to maintain and grow that reputation by continuing to deliver excellent and safe products and service across its market place.

In order to help it meet these aims, the organisation chooses to operate a Quality Management System (QMS) which is designed in accordance with the requirements of ISO 9001: 2015.

Directors and Senior Managers (our “Top Management”) recognise the importance of their leadership in ensuring that the QMS is as effective as possible in all areas that it touches. As such, Top Management are committed to:

- Ensuring that the QMS and its requirements are integrated in to our all-important processes.
- Ensuring through Management Review that our Objectives remain aligned with the strategic direction of our organisation.
- Ensuring that the QMS is aligned as closely as possible to other systems used within the organisation including our Health & Safety Policy, our Environmental Management System and our EN 1090 (Execution of Steel Structures) Procedures.
- Ensuring that the QMS (and the importance of it) is made available to, communicated to and understood by all interested parties. As such the QMS is always to be presented in such a way as to be readable and understood by all persons involved.
- Ensuring that customer satisfaction is paramount and using a variety of methods to measure it and always aiming to enhance it further.
- Ensuring that risks or opportunities that could affect the quality of our products, services or our customers’ satisfaction are regularly identified and addressed.
- The provision of appropriate information instruction, training and supervision to all members of staff or those who are working for the organisation to ensure our stated and intended aims are met.

Our employees and other parties engaged by our organisation are expected to co-operate and contribute to the implementation of this policy, whilst always ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others, equipment or the environment.

This policy will be reviewed annually by Top Management and where considered necessary, it will be updated and re-issued.

Signed

(Chris Jewers, Policy Owner / Managing Director)

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Latest Date for Next Review: 31st July 2019.